



Seva Mandal Education Society's  
**Dr. Bhanuben Mahendra Nanavati College of Home Science (Autonomous)**  
 NAAC Re-Accredited 'A+' Grade with CGPA 3.69 / 4  
 UGC Status: College with Potential for Excellence  
 Selected under "Enhancing Quality and Excellence in select Autonomous College" Scheme  
 Rashtriya Uchchar Shiksha Abhiyan (RUSA)  
 'Best College Award 2016-17' adjudged by S.N.D.T. Women's University  
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## **ACTION-TAKEN REPORT ON THE CURRICULUM FEEDBACK RECEIVED FROM ALL STAKEHOLDERS FOR SEM 1 TO SEM VI SYLLABUS UNDER AUTONOMY**

Department Name	Suggestions given by Stakeholders	Action Taken
<b>Department of Resource Management (Hospitality Management)</b>	<ul style="list-style-type: none"> <li>To make the syllabus more practical on job training, as it will fetch a good job opportunity.</li> </ul>	<ul style="list-style-type: none"> <li>The syllabus is practical oriented but due to pandemic on hands training was not possible.</li> </ul>
	<ul style="list-style-type: none"> <li>Need more practical exposure for a new start-up.</li> </ul>	<ul style="list-style-type: none"> <li>Sessions on "Cloud Kitchen" were conducted.</li> </ul>
	<ul style="list-style-type: none"> <li>Should update or add new topics in every subject possible.</li> </ul>	<ul style="list-style-type: none"> <li>Since it is not possible to add all the topics, webinars were conducted on the new trends in "Tourism, Hospitality management, Event Management, and HR.</li> </ul>
	<ul style="list-style-type: none"> <li>Business Economics and Industry Workflow in HR offered in 5<sup>th</sup> semester</li> <li>Event management – it is there in curriculum needs to give more focus on it.</li> </ul>	<ul style="list-style-type: none"> <li>These topics are there at the M. Sc. in 2<sup>nd</sup> semester.</li> <li>This subject is now offered as Skill Development Course taught from 1<sup>st</sup> to 4<sup>th</sup> semester and hence removed from the B. Sc. structure.</li> </ul>
	<ul style="list-style-type: none"> <li>Business etiquettes should be practically explained. Trainings and workshops should be included like mail etiquettes, business communications, corporate language, Excel trainings etc.</li> <li>Ticketing can be taught them in</li> </ul>	<ul style="list-style-type: none"> <li>Complete syllabus was restructured keeping in mind the service industry "Professional Communication Skills in Hospitality Industry" and this topic is included in the syllabus.</li> <li>15 days' workshop was organized</li> </ul>

	<p>college (Galileo and Amadeus) so that after graduating from here students will not have to go and learn this from other institution.</p>	<p>in collaboration with The School of Excellence, Andheri which was sponsored by RUSA.</p>
	<ul style="list-style-type: none"> <li>• In types of departments add Tour Manager part / introduction</li> <li>• Types of Tickets</li> <li>• 24 hour clock / Time difference / zones.</li> </ul>	<ul style="list-style-type: none"> <li>• All the suggestions have been incorporated in the 1<sup>st</sup> module of Travel Management offered in the 4<sup>th</sup> semester.</li> <li>• Value Added Course on “World Geography and Map Reading” was introduced in the 4<sup>th</sup> semester.</li> </ul>